

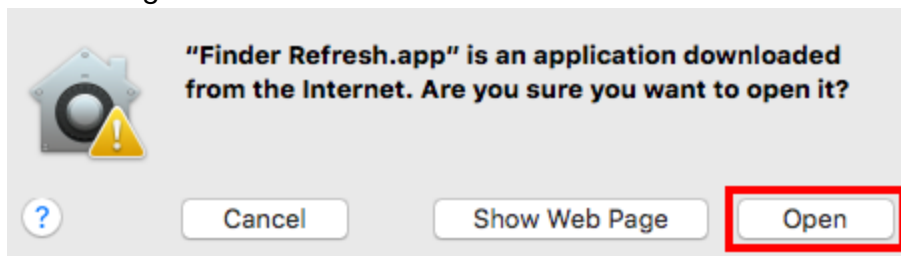
Overview

With the release of OS X 10.9 “Mavericks,” Apple has modified the refresh behavior of the Finder application. It is now assumed that all block-level storage, even shared SAN filesystems such as HyperFS, are actually local storage, and have no reason to have their file and folder listing refreshed, other than if modification is done by the local user (for example, creating a new folder will force a refresh.) As a result of this, Finder and all applications that use it for browsing and modifying the filesystem will have issues seeing new files, such as those written by other workstations on the SAN filesystem.

Unfortunately, there is nothing 3rd party vendors, such as Scale Logic, can do to modify the underlying behavior of the Apple Finder, and can only offer workarounds to mitigate the issue. Our provided tool allows a method for manual refresh of the present directory shown in Finder.

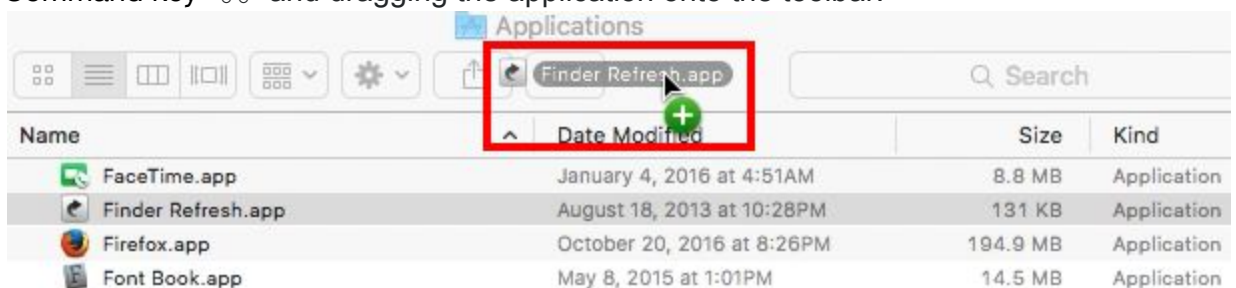
Installation

1. Move the included “Finder Refresh.app” file to your system’s “Applications” directory (this may require administrator privileges).
2. From its new location in “Applications,” run the “Finder Refresh” tool once to accept the warning below.



If you do not see the “Open” option shown above, please right-click “Finder Refresh” and then select “Open” from the contextual menu.

3. For convenient access, add “Finder Refresh” to the Finder’s toolbar by holding the Command key “⌘” and dragging the application onto the toolbar.



4. Click the newly-placed button anytime to refresh the current directory.

