



Bridge the Legacy Nimble Support Gap with Scale Logic

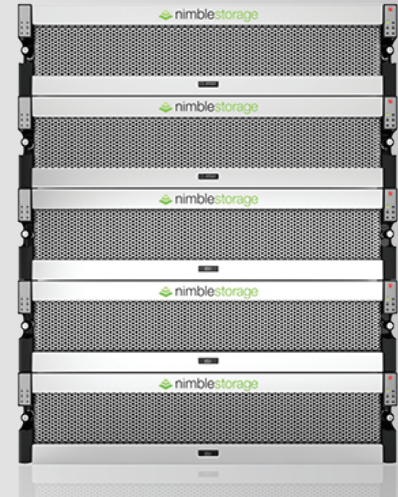
In cooperation with HPE, Scale Logic now offers on-site hardware break/fix and software phone assistance for EOS/EOL Nimble and HPE Nimble Storage Arrays.

For EOSL and older post warranty scenarios, call Scale Logic today as we offer a wide range of support contracts to fit your needs and budget while you plan for your next HPE deployment.

Nimble and HPE Nimble storage arrays can be optionally monitored 24x7x365 via our Pro-Active Seamless Support monitoring tool. Our monitoring is easy to install and setup, and it works in the background.

Automated service ticket and error reporting connected to storage engineers, familiar with Nimble for pro-active troubleshooting are available for most Nimble arrays. Or, we can provide basic break/fix post warranty support as well!

The Scale Logic Difference: Integrated compelling cost-savings with enterprise-class, 3rd party call center and on-site short term support options. Taken together, this framework combined with Scale Logic's storage-centric expertise insures a cost-effective, stable bridge from your legacy Nimble platform to a new HPE deployment.



Secure & Protect Your Legacy Nimble Platform until you are ready for Refresh with HPE

We provide on-site & call center support for the following models:

Legacy Nimble		HPE Nimble Hybrid	HPE Nimble All Flash	HPE Nimble Secondary
CS210	CS300	CS1000H	AF1000	SF100
CS220	CS460G	CS3000	AF3000	SF300
CS235	CS500	CS5000	AF5000	
CS240	CS700	CS7000	AF7000	
CS260G			AF9000	

8am – 5pm Next Day Support Package

- Hardware break / fix (audit required)
- Basic O/S remedial support
- 4 hour maximum call back from our help desk
- Next day parts
- Monday-Friday 8-5 remote telephone support

8am – 8pm Same Day Support Package

- Hardware break / fix (audit required)
- Basic O/S remedial support
- Same day parts during regular business hours
- On-site maintenance kit
- Monday-Friday 8-8 remote telephone support

24 x 7 x 4hr. Support Package

- Hardware break / fix (audit required)
- Basic O/S remedial support
- 4 hour maximum call back from our help desk
- Same day parts
- On-site maintenance kit
- Unlimited telephone support