

QUALITY CONTROL

The Scale Logic Advantage



Scale Logic, Inc. manufacturing and logistics capabilities support the needs of virtually any scale business. From purchasing & planning to building & delivery custom storage and networking solutions, we provide the industry's best in engineering, support, and value-added technology services.

We use a ISO 9001: 2008 certified manufacturing environments to design and optimize our production for high- volume, stock, custom, and integrated systems. In addition, we implement rigorously enforced and efficient assembly, testing, and inspection processes to ensure that all systems are deployed with the same standard of quality.

Our capabilities include:

- Industry-leading manufacturing producing a wide range of hardware platforms including rack servers, high-density storage, RAID, SAN and Archiving appliances and more
- Solid supply chain management and partnerships with industry-leading manufacturers, as well as exclusive early access channels to the newest innovative technology, to ensure consistent delivery of high-quality systems
- Segmented work centers with appropriate quality control measures that separate the manufacturing process according to production phases so all tasks are completed before advancing to the next phase of production
- Inspection checkpoints throughout the manufacturing process that validate the proper assembly of every system (not just one unit in 10 or 100), contributing to our exceptionally low failure rate
- Customized QA and QC testing performed per machine, including root cause analysis, SOP documentation, workflow documentation, supplier inspections, random inspections, and other post-production controls
- Quick turnaround times of 7-10 business days made possible by our efficient manufacturing process
- Lifecycle support from up to 5-year warranties to distance and onsite support options for rapid troubleshooting, diagnosis, and repair
- Added-value technology services: harvested data (tracking asset tags, lots, serial numbers, mac addresses, etc.), a dedicated account manager application with direct API access, and other resources

