General Program Overview

CUSTOMIZED EXTENDED WARRANTIES

We offer customized SLA's to reduce IT maintenance spending by 50 - 70%.

Need a refresh? Bridge support option to create time for POC.

- *7 x 24 x 365 response options*
- *Cross brand, multi-vendor support*
- *On-site response and phone support*
- *On-site field engineers domestic and international*
- *Next business day parts replacement*

- *Dedicated onsite spare kits*
- *OS support*
- *Parts testing to manufacturer's specifications*
- *Response center support backed by level 3 OEM trained engineers*

BUYBACKS & TRADE INS

Looking to get value out of solutions you no longer use? We offer many program options for legacy storage, server and network equipment.

- *Trade-in programs*
- *Cash for buybacks*
- *Certified data erasure & disposal*
- *On-site data shredding (disk and tape)*

- *Green: All of our IT removal and disposal services meet or exceed EPA standards*

HARDWARE SOURCING

We understand the value of our customer's infrastructure and investments. Grow your storage with capacity add ons, servers, or expanding networking.

- *Storage*
- *Drives - SSD/Spinning*
- *Servers*
- *Switches*

- *Rent/Buy*
- *Refurbished*
- *Re-certified*

DATA CENTER ASSESSMENT

On-site installation, equipment removal and relocation for all hardware from the data center to the post-production suite.

- *Equipment relocation*
- *Certified technicians*
- *Solution architecture*
- *Deployment and install*
- *Unpacking, cabling, powering, testing verification*
- *On-site training*

- *Inventory audits*
- *Field service report (FSR) completed with site signature upon completion*
- *Power down, remove drives, stabilize/secure hardware and package*

Hardware Sourcing Line Card

Product line card

SERVERS

IBM:	**pSeries - xSeries - Blade**
HPE:	**Proliant - Blade - HP9000**
HDS	**Blade**
DELL:	**PowerEdge**
SUPERMICRO:	**Servers - Storage**

STORAGE

EMC:	**Clariion - VNX - Celerra - DMX - Centera - Isilon**
NETAPP:	**FAS Filers - FA Filers - Disk Shelves**
HPE:	**Storage Works - Enterprise**
HDS:	**VSP**
IBM:	**NAS - SAN - Enterprise**
DELL:	**PowerVault - NAS - SAN**
SCALE LOGIC:	**Genesis Platform**
SUPERMICRO:	**Custom**

NETWORK

CISCO:	**Router - Switch - Firewalls - Security - MDS**
BROCADE:	**Directors - DCX - Silkworm - 8 to 16GB Switch**
JUNIPER:	**Router - Switch - Security**
QLOGIC:	**Emulex - HBA - NIC Cards**
ARISTA:	**7500R Series - 10/25/40/100 GigE**

ARCHIVE

SPECTRA LOGIC:	**LTO Tape Libraries**
QUANTUM:	**LTO Tape Libraries**

- *Independent Perspective* • *Global Multi-Million Dollar Inventory*
- *Faster Lead Times* • *Lower Prices*